



Internet Services Division

Products and Services Guide

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Table Of Contents

Company Information	3
About Us	3
Quality Management System	3
Network Coverage	3
Internet Access	4
Broadband	4
Asymmetric DSL (ADSL)	5
Symmetric DSL (SDSL)	6
Bonded DSL	7
Leased Lines	9
Dial-Up	10
Metered	10
Un-metered	10
Global Roaming	10
IP Transit	10
Wireless	10
Radio	10
Satellite Broadband	11
Resilient Solutions	11
Multi Media	11
Multi PoP	11
BGP4 Routing	12
Co-Location	13
Hosting	14
Dedicated Servers	14
Shared Servers	15
Windows Servers	15
Linux Servers	16
Domain Name Registration	17
Managed Services	18
Serviced Offices	18
Managed Firewalls	18
VPNs	19
Remote Access	19
Voice Over IP	20
Bespoke Solutions	20

Company Information

About Us

Progressive Networks Ltd was incorporated in August 1996. We specialise in the design, implementation and support of communications networks, in particular IP and ISP networks. Our ISP division has benefited from the many years of experience we have in the design of carrier scale IP networks. The result is one of the fastest and most reliable national Internet backbones in the UK.

We have a massive range of products and services designed to cater for the needs of our corporate and government clients.

Quality Management System

Progressive Networks is an ISO 9001:2000 registered organisation. All of our processes and systems are designed around and integrated with our quality management system.

Network Coverage

Our resilient Internet backbone has been designed to provide the ultimate selection of access mechanisms combined with local coverage in most UK locations. We don't just cover the major cities either.

We can offer broadband Internet access at speeds ranging from 512kbps up to 2Mbps (depending on distance from exchange) at every broadband enabled exchange in the UK.

At some exchanges SDSL (Symmetrical Broadband) is also available.

For the ultimate service quality and uptime consider a leased line. Our leased line Points of Presence include most towns and cities in the UK.

Internet Access

Broadband

For a more cost effective method of connecting to the Internet consider broadband. The technology allows existing telephone lines up to 6km from the local BT exchange to support speeds ranging from 512kbps to 2Mbps. We offer three classes of service as follows.

- Home User (1 user) – 50:1 contention ratio (asymmetric)
- Small Business (2 to 10 users) – 20:1 contention ratio (asymmetric)
- Enterprise (over 10 users) – 10:1 contention ratio (symmetric)

At this point we should explain about contention ratios. This figure relates to the number of other customers that could be using the same slice of bandwidth as you at the same time. So for example a contention ratio of 20:1 means that up to 20 other customers could be competing with you for the same bandwidth. This obviously means that the lower the contention ratio the higher service quality you will enjoy. The trade off is between the cost and the performance. Contention works because not everyone is using their bandwidth all of the time. One analogy is that you would typically have more staff at your office than telephone lines because not everyone is using the phone all of the time.

Most customers will use the Asymmetrical Digital Subscriber Line (ADSL) variety of broadband. This provides a different download speed to the upload speed. Download speeds available include 512kbps, 1024kbps and 2048kbps. All upload speeds are fixed at around 256kbps. This variety of broadband takes advantage of the fact that most people are downloading more information than they are uploading.

The latest version of broadband is Symmetrical Digital Subscriber Line (SDSL). As the name implies this service provides the same bandwidth in both directions. This service is a cost effective alternative to a leased line especially if you don't need any more than 2Mbps bandwidth. You need to be fairly close to the exchange for SDSL to be available.

We also offer bonded DSL solutions that allow up to four DSL circuits to be bonded together providing up to 8Mbps of bandwidth.

Broadband is also a fixed price service so if you are upgrading from a metered dial-up connection you will no longer suffer from unpredictable phone bills.

In order to check the availability of broadband at your site we will need to know the relevant postal code and telephone number that you wish to enable the service on. Try the broadband availability checker at our website <http://www.progressive-networks.net/> where you can also get full pricing information.

Asymmetric DSL (ADSL)

Asymmetric Broadband Package Selector								
Package	Home 500	Home 1000	Business 500		Business 1000		Business 2000	
Service Level	Standard	Standard	Standard	Managed	Standard	Managed	Standard	Managed
Activation Fee	£50.00	£50.00	£50.00	£50.00	£50.00	£50.00	£50.00	£50.00
Or Migration Fee	£11.00	£11.00	£11.00	£11.00	£11.00	£11.00	£11.00	£11.00
HW Installation	N/A	N/A	N/A	£215.00	N/A	£215.00	N/A	£215.00
Rental Fee	Monthly	£24.95	£34.95	£49.95	£99.95	£69.95	£119.95	£89.95
	Quarterly	£74.85	£104.85	£149.85	£299.85	£209.85	£359.85	£269.85
	Annual	£299.40	£419.40	£599.40	£1199.40	£839.40	£1439.40	£1079.40
Max Download Speed	512kbps	1Mbps	512kbps	512kbps	1Mbps	1Mbps	2Mbps	2Mbps
Max Upload Speed	256kbps	256kbps	256kbps	256kbps	256kbps	256kbps	256kbps	256kbps
Contention Ratio	50:1	50:1	20:1	20:1	20:1	20:1	20:1	20:1
Customer Premises Equipment	Not Included	Not Included	Not Included	Managed Cisco 837 Router	Not Included	Managed Cisco 837 Router	Not Included	Managed Cisco 837 Router
Micro Filter	Not Included	Not Included	Not Included	1 x Included	Not Included	1 x Included	Not Included	1 x Included
Engineer Install	N/A	N/A	N/A	✓	N/A	✓	N/A	✓
Upgradeable from ISDN2	✓	✓	✓	✓	✓	✓	✓	✓
Static IP (WAN)	£2.00 pm	£2.00 pm	£2.00 pm	£2.00 pm	£2.00 pm	£2.00 pm	£2.00 pm	£2.00 pm
Static IP (per 8 for LAN)	£5.00 pm	£5.00 pm	£5.00 pm	£5.00 pm	£5.00 pm	£5.00 pm	£5.00 pm	£5.00 pm
Minimum Contract Period	3 Months	3 Months	3 Months	12 Months	3 Months	12 Months	3 Months	12 Months
Unlimited POP3 Mailboxes	✓	✓	✓	✓	✓	✓	✓	✓
Email Anti Virus	✓	✓	✓	✓	✓	✓	✓	✓
Email Anti SPAM	✓	✓	✓	✓	✓	✓	✓	✓
100Mb Business Web Space	✓	✓	✓	✓	✓	✓	✓	✓
News Groups	✓	✓	✓	✓	✓	✓	✓	✓
0845 Dial Backup	✓	✓	✓	✓	✓	✓	✓	✓

Note: All prices shown are exclusive of VAT @ 17.5%

Symmetric DSL (SDSL)

The following table shows our symmetric DSL packages. This technology provides the same speed upstream as downstream. Symmetric DSL is currently available at 150 exchanges in the UK with another 150 exchanges planned over the next year. If you are near to an SDSL enabled exchange this technology is a very cost effective alternative to a leased line.

Symmetric Broadband Package Selector									
Package	Enterprise 256		Enterprise 500		Enterprise 1000		Enterprise 2000		
Service Level	Standard	Managed	Standard	Managed	Standard	Managed	Standard	Managed	
One-off Set-up Fee	£475.00	£475.00	£475.00	£475.00	£475.00	£475.00	£475.00	£475.00	£475.00
One-off Install Fee	N/A	£215.00	N/A	£215.00	N/A	£215.00	N/A	£215.00	£215.00
Rental Fee	Monthly	£176.00	£226.00	£205.00	£255.00	£310.00	£360.00	£365.00	£415.00
	Quarterly	£528.00	£678.00	£615.00	£765.00	£930.00	£1080.00	£1095.00	£1245.00
	Annual	£2112.00	£2712.00	£2460.00	£3060.00	£3720.00	£4320.00	£4380.00	£4980.00
Max Download Speed	256kbps	256kbps	512kbps	512kbps	1Mbps	1Mbps	2Mbps	2Mbps	
Max Upload Speed	256kbps	256kbps	512kbps	512kbps	1Mbps	1Mbps	2Mbps	2Mbps	
Contention Ratio	10:1	10:1	10:1	10:1	10:1	10:1	10:1	10:1	
Customer Premises Equipment	Not Included	Managed Cisco 828 Router	Not Included	Managed Cisco 828 Router	Not Included	Managed Cisco 828 Router	Not Included	Managed Cisco 828 Router	
Micro Filter	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Engineer Install	N/A	✓	N/A	✓	N/A	✓	N/A	✓	✓
Upgradeable from ISDN2	No	No	No	No	No	No	No	No	No
Static IP (WAN)	£2.00 pm	£2.00 pm	£2.00 pm	£2.00 pm	£2.00 pm	£2.00 pm	£2.00 pm	£2.00 pm	£2.00 pm
Static IP (per 8 for LAN)	£5.00 pm	£5.00 pm	£5.00 pm	£5.00 pm	£5.00 pm	£5.00 pm	£5.00 pm	£5.00 pm	£5.00 pm
Minimum Contract Period	3 Months	12 Months	3 Months	12 Months	3 Months	12 Months	3 Months	12 Months	
Unlimited POP3 Mailboxes	✓	✓	✓	✓	✓	✓	✓	✓	✓
Email Anti Virus	✓	✓	✓	✓	✓	✓	✓	✓	✓
Email Anti SPAM	✓	✓	✓	✓	✓	✓	✓	✓	✓
100Mb Business Web Space	✓	✓	✓	✓	✓	✓	✓	✓	✓
News Groups	✓	✓	✓	✓	✓	✓	✓	✓	✓
0845 Dial Backup	✓	✓	✓	✓	✓	✓	✓	✓	✓

Note: All prices shown are exclusive of VAT @ 17.5%

Bonded DSL

Progressive Networks is one of the few ISPs that offers you the ability to increase your bandwidth and increase the resilience of your Internet communications without changing your existing Broadband connection or upgrading to a leased line. Our Bonded Broadband service enables you to buy two, or more, Broadband connections (ADSL or SDSL) and join them together as a single circuit. For instance, if you buy 4 of Progressive Networks' Business 2000 services you can bond them together to provide up to 8Mbps download and 1Mbps upload !

If you need more resilience, are hungry for speed, download a lot of data, or receive e-mail with large attachments, then the option to bond our Broadband DSL services is ideal for you!

Service Description

Progressive Networks Bonded Broadband is applicable to all Broadband ADSL and SDSL services and comprises:

- 2 to 4 ADSL, or SDSL circuits combined to form a single connection.
- If one circuit fails our unique dynamic configuration will simply use the remaining circuit.
- Static IP Address
- Unlimited e-mail boxes with Anti-Spam and Anti-Virus controls
- Commercial web space associated with base services

How much will it cost?

Bonded Business Broadband Package Selector						
Package	Dual Bond		Treble Bond		Quad Bond	
Service Level	Managed	Managed	Managed	Managed	Managed	Managed
One-off Set-up Fee	£35.00	£35.00	£35.00	£35.00	£35.00	£35.00
Example DSL Package (all standard packages are available)	2 x Business 2000	2 x Enterprise 2000	3 x Business 2000	3 x Enterprise 2000	4 x Business 2000	4 x Enterprise 2000
One-off Install Fee	£290.00	£290.00	£350.00	£350.00	£450.00	£450.00
Rental Fee	Monthly	£130.00	£130.00	£401.00	£401.00	£491.00
	Quarterly	£390.00	£390.00	£1203.00	£1203.00	£1473.00
	Annual	£1560.00	£1560.00	£4812.00	£4812.00	£5892.00
Max Download Speed	4Mbps	4Mbps	6Mbps	6Mbps	8Mbps	8Mbps
Max Upload Speed	512kbps	4Mbps	768kbps	6Mbps	1Mbps	8Mbps
Customer Premises Equipment	Managed Cisco 1721 Router Included		Managed Cisco 2620 Router Included		Managed Cisco 2620 Router Included	
Engineer Install	✓	✓	✓	✓	✓	✓
Minimum Contract Period	12 Months	12 Months	12 Months	12 Months	12 Months	12 Months

Note: All prices shown are exclusive of VAT @ 17.5%

Note: To calculate overall costs for bonded services the individual DSL line costs will need to be added to the bonded service costs shown above.

Do you offer a "wires only" bonded service ?

At this point in time we offer only a managed service. The reason for this is that the dynamic configurations required to make the customer premises equipment work effectively with our core network could cause problems if configured incorrectly. We therefore prefer to keep the management of customer premises equipment in house.

How do I get it ?

If you are a new or existing Progressive Networks Broadband customer you simply need to order 2 to 4 Standard Broadband (ADSL or SDSL) services of the same category and take out the Bonded option as part of one of the orders.

Leased Lines

The premium connection method is unquestionably a leased line. It provides zero contention, symmetrical service (the same speed in both directions) and high guaranteed uptimes. Leased lines are suitable for organisations that require a higher grade of service to that of broadband. If you need to provide services such as Web Hosting, Application Hosting or Remote Access from your site to Internet based clients then a leased line is the perfect solution.

As the table below shows we have an extensive selection of network Points of Presence (PoPs). The chances are that if you require a leased line we will have coverage in a town or city near you. Even if you are out of town and over 40km away from our PoP a leased line is still possible.

We can offer bandwidths ranging from 64Kbps to 155Mbps at any of the locations shown in the table below.

Should you require a resilient connection to the Internet we can offer a variety of resilient solutions including BGP4 routing, Multi Media and Multi PoP. Please see our [Resilient Solutions](#) section for more details.

Leased Lines – Points of Presence			
Aberdeen	Aberystwyth	Amersham	Banbury
Bangor	Barnby Dun, Nr Derby	Barton-under-Needwood	Beanacre, Melksham
Belfast	Berkhampstead	Birmingham	Bishops Hull, Taunton
Bournemouth	Bracknell	Bramford, Ipswich	Bredbury, Stockport
Bridgewater	Brighton	Bristol	Buckfastleigh
Burwell, Cambridge	Calow, Chesterfield	Cambridge	Canterbury
Cardiff	Carlisle	Carlton, Stockton-on-Tees	Chadderton, Oldham
Connahs Quay	Coventry	Cowley, Oxford	Crawley
Crondall, Farnham	Croydon	Darlington	Derby
Dunston, Norwich	Eaton Socon	Edinburgh	Exeter
Glasgow	Gloucester	Guildford	Harlow
Hawkchurch	High Marnham, Newark	Inverness	Ipswich
Iver	Kearsley, Bolton	Knowsley Ind Pk, Liverpool	Landulph, Nr. Saltash
Leeds	Leicester	Lincoln	Liverpool
London (TH Docklands)	London (Ealing)	Long Buckby, Northampton	Lovedean, Waterlooville
Low Harker, Carlisle	Luton	Maidstone	Manchester
Monk Fryston, Leeds	New Haw, Addlestone	Newcastle	Newport (Gwent)
Newton Abbot	Nottingham	Nursling, Southampton	Old Lackenby, Middlesborough
Oxford	Pelham, Buntingford	Penwortham, Preston	Peterborough
Plymouth	Preston	Ratcliffe-on-Soar, Nottingham	Reading
Rhostyllen, Wrexham	Sheffield	Shrewsbury	Skelton, York
Sowerby, Thirsk	St Helens	Sunderland	Swanscombe
Swindon	Walham, Gloucester	Walpole St Andrews, Wisbech	Warwick
Watford	Wetley Rocks, Stoke-On-Trent	Weymouth	Whiston, Rotherham
Wilsden, Bradford	Wimborne	Winslow	Wokingham
Wolverhampton			

Dial-Up

Metered

The original method and for some still the most appropriate method of Internet access. Here you pay for your calls at local call rate from anywhere in the UK. This service is suitable if you are unable to get broadband and also use the Internet for less than 20 hours per month.

Un-metered

If you need a dial-up solution but spend large amounts of time on-line then the un-metered service is for you. We offer various packages to suit different user requirements. You pay a fixed price per month for this service and depending on the package chosen can enjoy a limited or unlimited number of hours online without incurring any call charges.

Global Roaming

We can offer global roaming options for dial-up users. Please contact your account manager for more details.

IP Transit

If you are a hosting company or small ISP with rack space in Telehouse, Docklands we can offer an IP transit service. This service consists of high speed Internet access at an agreed bandwidth. We can also offer full BGP4 routing if required.

In general there is a one-off cable installation charge that relates to the installation of a fibre or copper connection between your rack and ours.

Wireless

Radio

We have implemented a variety of wireless networks that have been used for community broadband access. This technology is ideal when a rural community that has a single site with Internet access and the local community wish to share the facility.

Satellite Broadband

If you are really out in the sticks but need broadband Internet access for your business then consider one of our Satellite broadband packages. This product provides broadband speeds anywhere in the UK.

Although BT exchanges are gradually becoming DSL enabled, there will still be some areas of the UK where broadband services will not be available.

Rural areas which are situated a fair distance from the nearest BT exchange will, unfortunately, be the main casualties. However, it is possible now to offer an always-on, high-speed data transfer, ultra-secure satellite broadband option.

Satellite Broadband Packages	
Package	512/128kbps service
Broadband Hardware*	£1,499.00
Installation	£250.00
Monthly Charge	£99.00

Note: All prices shown are exclusive of VAT @ 17.5%

*Featuring antenna, internal transceiver & receiver plus associated cabling & brackets.

Resilient Solutions

There are a variety of methods used to provide resilient Internet access. The most appropriate solution for your business will depend on your location and requirements. Three main categories are explained below. Please contact us if you would like to discuss your resiliency requirements in more detail.

Multi Media

In this case we would offer two different methods of connection as follows so that if the primary mechanism fails the secondary will provide an automated backup.

- Leased line backed up by a broadband connection
- Broadband backed up by a dial-up connection

Multi PoP

This service applies to leased lines only. Effectively you would have two leased lines running to two different PoPs. In the event that one PoP fails you will be routed via an alternate PoP.

BGP4 Routing

Border Gateway Protocol provides the ultimate in Internet access resilience. Typically you would have separate leased lines running to two different ISPs. Both ISPs along with the customer equipment need to support BGP4. We can design and implement a BGP4 solution for your business. Typically this solution would be used by ISPs and organisations that use the Internet as a critical part of their business.

Co-Location



If you prefer to supply and manage your own server but locate it at one of our data centres then this is the ideal service for you. We can offer anything from 1U of rack space to several racks, or floor space for your own racks. This service provides total flexibility in terms of what applications you run on the server.

Co-Location Packages		
Location	Ipswich, Suffolk	Telehouse, Docklands
45u Rack Space Rental	£550.00 pm	£750.00 pm
22u Rack Space Rental	£450.00 pm	£550.00 pm
11u Rack Space Rental	£350.00 pm	£400.00 pm
6u Rack Space Rental	£220.00 pm	£270.00 pm
4u Rack Space Rental	£150.00 pm	£200.00 pm
2u Rack Space Rental	£90.00 pm	£120.00 pm
1u Rack Space Rental	£50.00 pm	£75.00 pm
Shared BW 20GB p.m.	£50.00 pm	£50.00 pm
Dedicated BW 128KBPS	£100.00 pm	£50.00 pm
Dedicated BW 256KBPS	£190.00 pm	£90.00 pm
Dedicated BW 512KBPS	£375.00 pm	£155.00 pm
Dedicated BW 1MBPS	£700.00 pm	£300.00 pm
Dedicated BW 2MBPS	£1300.00 pm	£600.00 pm
Dedicated BW 10MBPS	£Call	£2000.00 pm
KVM Port	£20.00 pm per server	£20.00 pm per server
Resilient Firewall Protection (includes remote server access via client VPN)*	£50.00 pm per server	£50.00 pm per server
Site to Site VPN	£50.00 pm per site	£50 pm per site
Dedicated VLAN	£50.00 pm	£50.00 pm
Weekly Backup Tape Changing / Fire Proof Safe	£85.00 pm	£85.00 pm
Daily Backup Tape Changing / Fire Proof Safe	£150.00 pm	n/a
Load balancing (2 servers)	£250.00 pm	£250.00 pm
Additional Load Balance	£125 pm per server	£125.00 pm per server
Load Balancing Setup Fee	£250.00	£250.00
Server Management (patches, configuration etc.)	£400 pm per server	£400 pm per server
Additional IP addresses	£10 pa each	£10 pa each
Resilient Internet Peerings	✓	✓
No Single Points of Failure	✓	✓
Site Access	24x7x365. Out of hours by prior arrangement	24x7x365 by prior arrangement
Fire Detection / Remote Monitoring	✓	✓
Air Conditioned Suite	✓	✓
Raised Floors	✓	✓
Standard 19" Cabinets	✓	✓
UPS Power	✓	✓
Generator Backup	N/A	24 hours at full load
Security Measures	Proximity Card Reader Access Control, Video Surveillance, Redcare Monitoring	Proximity Card Reader Access Control, Video Surveillance, 24hr Security Guards

Note: Rack space includes 19" cabinets provided by us at either 800mm or 900mm depth.

Note: All prices shown are exclusive of VAT @ 17.5%

*** We can offer a number of firewall options including dedicated firewalls. Call us for more details.**

Hosting

Dedicated Servers



We have a range of dedicated server packages available as follows. If you have specific requirements in terms of server specification then we would be happy to offer a tailored quotation.

Dedicated Server Packages			
Package	Small Business Server	Corporate Server	Enterprise Server
Processor	P4 2.8GHz	Dual Xeon 2.4GHz	Dual Xeon 2.4GHz
RAM	512 MB	1024 MB	2048 MB
HDD	2 x 80GB mirrored	2 x 36GB SCSI mirrored	3 x U320 SCSI RAID 5
Data Transfer per month	10 GB	20 GB	50 GB
£ / month	£99.00	£199.00	£299.00
£ / year	£1,188.00	£2,268.00	£3,588.00
One Off Setup	£99.00	£99.00	£99.00
Extra Transfer / GB	£10.00 pm	£10.00 pm	£10.00 pm
Single Firewall	£Call	£Call	£Call
Dual Firewall (HA)	£Call	£Call	£Call
Weekly Backup /m	£85.00 pm	£85.00 pm	£85.00 pm
Daily Backup /m	£150.00 pm	£150.00 pm	£150.00 pm
Load balancing (2 servers)	£250.00 pm	£250.00 pm	£250.00 pm
Additional Load Balance	£125.00 pm per server	£125.00 pm per server	£125.00 pm per server
Load Balancing Setup	£250.00	£250.00	£250.00
Server Management (patches, configuration etc.)	£400.00 pm per server	£400.00 pm per server	£400.00 pm per server
Additional IP addresses	£10.00 pa each	£10.00 pa each	£10.00 pa each

Note: All prices shown are exclusive of VAT @ 17.5%

Shared Servers

We have a range of Windows and Linux based shared server packages available as follows.

Windows Servers

Shared Hosting – Windows Packages				
Package	Bronze	Silver	Gold	Platinum
Domain				
Free Domain	1 x .uk	1 x .uk/.com	2 x .uk/.com	2 x .uk/.com
Hosted domains	1	1	1	1
Sub Domains	10	10	20	30
DNS/Domain Management	✓	✓	✓	✓
e-mail				
POP3 accounts	10	25	50	100
POP3 mailbox size	10 MB	10 MB	10 MB	10 MB
e-mail forwarding	✓	✓	✓	✓
e-mail auto responders	✓	✓	✓	✓
catch-all e-mail address	✓	✓	✓	✓
Virus Scanning	✓	✓	✓	✓
Spam Filtering	✓	✓	✓	✓
Webmail	✓	✓	✓	✓
Package Features				
Webspace	100 MB	200 MB	500 MB	1 GB
Data Transfer per month	2 GB	5 GB	10 GB	20 GB
Customised Error Pages	✓	✓	✓	✓
FTP Accounts	5	10	20	50
CGI (perl)	✓	✓	✓	✓
Private CGI-BIN	✓	✓	✓	✓
CGI library	✓	✓	✓	✓
ASP	✓	✓	✓	✓
ASP Library	✓	✓	✓	✓
ASP.NET	✓	✓	✓	✓
ASP.NET Library	✓	✓	✓	✓
MySQL Databases	1	2	5	10
Server Side Includes	✓	✓	✓	✓
Frontpage 2002 Extensions	✓	✓	✓	✓
Daily backup	£150 pm	£150 pm	£150 pm	£150 pm
Web statistics	✓	✓	✓	✓
Control Panel	✓	✓	✓	✓
Site Enhancements				
Live Support (Xigla) - one off cost	£219.99	£219.99	£219.99	£219.99
Chat (Natterchat)	✓	✓	✓	✓
Forum (Snitz)	✓	✓	✓	✓
Online Auction (rwauction pro) one off cost	£269.99	£269.99	£269.99	£269.99
SSL Certificate	£109.99 pa per site	£109.99 pa per site	£109.99 pa per site	£109.99 pa per site
Shopping cart software (comersus)	£10 pa	£10 pa	£10 pa	£10 pa
Pricing				
Annual Cost	£149.99	£179.99	£229.99	£279.99

Note: All prices shown are exclusive of VAT @ 17.5%

Linux Servers

Shared Hosting – Linux Packages				
Package	Bronze	Silver	Gold	Platinum
Domain				
Free Domain	1 x .uk	1 x .uk/.com	2 x .uk/.com	2 x .uk/.com
Hosted domains	1	1	1	1
Sub Domains	10	10	20	30
DNS/Domain Management	✓	✓	✓	✓
e-mail				
POP3 accounts	10	25	50	100
POP3 mailbox size	10 MB	10 MB	10 MB	10 MB
e-mail forwarding	✓	✓	✓	✓
e-mail auto responders	✓	✓	✓	✓
catch-all e-mail address	✓	✓	✓	✓
Virus Scanning	✓	✓	✓	✓
Spam Filtering	✓	✓	✓	✓
Webmail	✓	✓	✓	✓
Package Features				
Webpace	100 MB	200 MB	500 MB	1 GB
Data Transfer per month	2 GB	5 GB	10 GB	20 GB
Customised Error Pages	✓	✓	✓	✓
FTP Accounts	5	10	20	50
CGI (perl)	✓	✓	✓	✓
PHP	✓	✓	✓	✓
Private CGI-BIN	✓	✓	✓	✓
CGI library	✓	✓	✓	✓
PHP library	✓	✓	✓	✓
MySQL Databases	1	2	5	10
Server Side Includes	✓	✓	✓	✓
Frontpage 2002 Extensions	✓	✓	✓	✓
Daily backup	£150 pm	£150 pm	£150 pm	£150 pm
Web statistics	✓	✓	✓	✓
Control Panel	✓	✓	✓	✓
Site Enhancements				
PHP pro bid (one off cost)	£119.99	£119.99	£119.99	£119.99
PHP Live! Purchase - (not including ongoing rental)	£94.99	£94.99	£94.99	£94.99
BBS/Forum (phpbb)	✓	✓	✓	✓
SSL Certificates	£109.99 pa per site	£109.99 pa per site	£109.99 pa per site	£109.99 pa per site
Shopping cart software (OS Commerce)	Yes with SSL	Yes with SSL	Yes with SSL	Yes with SSL
Pricing				
Annual Cost	£119.99	£149.99	£199.99	£249.99

Note: All prices shown are exclusive of VAT @ 17.5%

Domain Name Registration

We support the full range of top level domains (TLDs) and can offer you a place to register and park your domain name of choice. You can either register a name on it's own or as part of a hosting package. Shared hosting packages come with one domain name bundled within the price. However if you need to host more than one web site on a dedicated or co-located server the domain name prices below would apply.

Domain Name Packages				
Top Level Domain	.uk	.uk + Mail	Global	Global + Mail
DNS management	✓	✓	✓	✓
e-mail forwarding - 1 catch all	✓	✓	✓	✓
POP3 Accounts / WebMail	x	10	x	10
Antivirus protection	x	✓	x	✓
SPAM filtering	x	✓	x	✓
Price	£9.99 / 2 years	£49.99 / 2 years	£19.99 / 1 year	£39.99 / 1 year

Note: All prices shown are exclusive of VAT @ 17.5%

Managed Services

Serviced Offices

If you are the owner or manager of a serviced office environment then we have an Internet access package that is tailor made for you. Our current solution stacks up with the following features.

- High speed Internet access
- Separate secure VLAN for each tenant
- Separate bandwidth rate limiting per tenant
- Full firewall protection
- Remote access using client VPN
- Fully remotely managed service
- Unlimited configuration changes
- Full SLA

Our [network solutions division](#) can also assist you with your LAN, WAN, cabling, wireless networks, in fact all elements your corporate network.

Managed Firewalls

You may already have much of the required infrastructure required to support Internet connectivity but perhaps you don't have the in-house skills or time to manage a complex device such as a firewall.

We are experts in a variety of firewalls including but not limited to..

- Checkpoint Firewall 1 and VPN1
- Nokia Appliances
- Cisco PIX
- Sonicwall

We offer a firewall management service that includes the following elements.

- Remote monitoring
- Remote management
- Offsite Logging
- Change control – unlimited changes
- Risk analysis
- Disaster recovery
- Site to Site and Client VPN support

VPNs

Virtual private Networks (VPNs) come in various shapes and sizes but the popular types are Internet based and MPLS based.

If you are looking for an Internet based VPN then our ISP division can provide the Internet connectivity required to support such a network, combined with the option of a fully managed network. Internet based VPNs are cost effective and offer a combination of inter office communications and Internet access.

If you are interested in a solution that does not require firewalls or encryption then MPLS could be the technology for you. In this case please contact our [network solution division](#) for more details.

If you wish to use VPN technology for the purpose of remote access then please see our [remote access](#) section.

Remote Access

One of the first things we tend to get asked for once a new Internet connection is implemented is remote access. Staff working from home need access to their office systems mainly for email but also to get access to files and applications.

If you order a [managed firewall](#) service from us, support for remote VPN access would typically be included. However you may have more specific or elaborate requirements. Rest assured that we have designed and implemented a variety of remote access solutions that are roughly split into the following categories.

Client VPN

For client VPN your remote users would simply connect to the Internet using whatever mechanism they prefer (dial-up, broadband, cable etc) and then use client VPN software to build an encrypted tunnel between their PC and your corporate firewall. If you opt for a [managed firewall](#) service we can take care of this service.

Dedicated Dial Platform

Some organisations seeking even greater security and control may wish to implement their own dial platform to accept incoming calls from ISDN routers, modems, terminal adapters and the like. We have designed and implemented many dial platforms. In some cases authentication is performed with RADIUS and RSA/ACE one time passwords. Please consult our [network solutions](#) division for information on building your own dial platform.

Voice Over IP

The ability to pass free voice calls between offices using the existing Internet access circuits is very attractive to many organisations. Progressive Networks have designed and implemented various voice solutions.

One recent solution involved a call centre in India using the Internet to place calls to UK destinations. Using the Internet for the international leg ensured that calls were placed at local UK rates, often using an alternate supplier to obtain even cheaper calls.

We are well versed in the technologies used to support VOIP including Quality of Service (QoS) mechanisms that manage congestion, delay, queuing etc. Once again our [network solutions](#) division can help with VOIP enquiries.

Bespoke Solutions

If your organisation is seeking a partner to assist with bespoke network design, implementation and management then please consult our [network solutions](#) division website. We have experience in wide variety of networking technologies including but not limited to..

- Corporate and ISP network design
- Quality of Service (QoS)
- Support for legacy protocols such as SNA
- Resilient Internet access designs
- Web farms
- Content switching
- Firewalls / VPNs
- Voice Over IP (VOIP)
- Wireless networks
- Government security rated projects
- Resilient UPS Systems
- Network Cabling